



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Steven Knowles et al. Art Unit : Unknown
Serial No. : 10/643,091 Examiner : Unknown
Filed : August 19, 2003
Title : SERVICE SYSTEM AND METHOD

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Applicant submits the references listed on the attached form PTO-1449.

Under 35 USC §120, this application relies on the earlier filing dates of applications
Serial No. 10/058,078, filed on January 29, 2002, Serial No. 09/817,139, filed on March 27,
2001, Serial No. 09/735,609, filed on December 14, 2000, and Serial No. 09/697,723, filed on
October 27, 2000. The following references were submitted to and/or cited by the Office in the
prior applications and, therefore, are not provided in this application:

This statement is being filed before the receipt of a first Office action on the merits.
Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: 2-6-04



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Substitute Form PTO-1449
(Modified)U.S. Department of Commerce
Patent and Trademark OfficeAttorney's Docket No.
10765-011003Application No.
10/643,091**Information Disclosure Statement
by Applicant**

(Use several sheets if necessary)

(37 CFR §1.98(b))

Applicant
Steven Knowles et al.Filing Date
August 19, 2003

Group Art Unit

U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	6,234,215 B1	5/2001	Klamm			
	AB	6,161,566	12/19/2000	Klamm			
	AC	6,152,193	11/28/2000	Klamm			
	AD	6,135,136	10/24/2000	Klamm			
	AE	6,135,067	10/24/2000	Klamm et al.			
	AF	6,029,720	02/29/2000	Swinford			
	AG	5,853,068	12/29/1998	Dixon et al.			
	AH	5,613,549	03/25/1997	Dolwani			
	AI	5,560,407	10/01/1996	Swinford			
	AJ	5,390,636	02/21/1995	Baylor et al.			
	AK	5,368,753	11/29/1994	Gardenier, Jr			
	AL	5,069,062	12/03/1991	Malecek et al.			
	AM	4,996,874	03/05/1991	Colomer et al.			
	AN	4,888,980	12/26/1989	DeRome			
	AO	4,782,689	11/08/1988	DeRome			
	AP	4,235,100	11/25/1980	Branchini			
	AQ	3,680,361	08/01/1972	Taylor			
	AR	3,054,427	09/18/1962	Bonnette et al.			
	AS	2,708,588	05/17/1955	Prah			
	AT	2,604,225	07/22/1952	Armstrong et al.			
	AU	Des. 431,007	09/19/2000	Trigiani et al.			
	AV	D441,675 S	5/8/2001	Trigiani et al.			

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	AW	Coolant Tools; http://www.uview.com/Products/Coolant_Tools/body_coolant_tools.html ; 10/20/2000
	AX	Mityvac Catalogue page: Mityvac® Specialty Tools, Item #04505 (Universal Radiator Adapter) - date unknown

Examiner Signature

Date Considered

EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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Group Art Unit

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	AY	Klamm et al., United States Patent Application Publication, Pub. No. US 2001/0010237 A1, Pub Date Aug. 2, 2001, Filed Jan. 19, 2001.

Examiner Signature

Date Considered

EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.